

Rescheduling Policy

Thank you for choosing Gambuzza's Barbershop for your appointment. We understand that sometimes unforeseen circumstances can arise, requiring you to reschedule. To ensure a smooth process, we have a rescheduling policy in place.

If you need to reschedule your appointment, we encourage you to use our convenient Gambuzza's Barbershop app or visit our website. Through these platforms, you can easily manage your appointments, select a new date, and time that works for you, and even explore other available services.

Alternatively, you may also call our dedicated call center at 512-598- 5899, and our friendly staff will be happy to assist you in rescheduling your appointment. Call Center is staffed Mon-Thurs 8:00a-5:00p, Friday 7:30a-5:00p, and Saturday 7:30a-4:00p.

Please note that failure to reschedule your appointment at least 24 hours before the scheduled time will result in a \$20 charge to your credit card on file. This helps compensate our barbers for the lost opportunity to serve other clients during that time.

Thank you for your understanding and cooperation. We look forward to serving you at Gambuzza's Barbershop and providing you with a World Class Experience!

Cancellation Policy

At Gambuzza's Barbershop, we strive to provide the best possible service to all our clients. We understand that occasionally you may need to cancel your appointment. To avoid a charge, please cancel or reschedule your appointment at least 24 hours in advance. This allows us to accommodate other clients who may be waiting for an appointment at your original time.

We encourage you to use our convenient Gambuzza's Barbershop app or visit our website to cancel your appointment online. This streamlined process saves you time and ensures that your cancellation is processed promptly.

Alternatively, you may also call our dedicated call center at 512-598- 5899, and our friendly staff will be happy to assist you to cancel or reschedule your appointment. Call Center is staffed Mon-Thurs 8:00a-5:00p, Friday 7:30a-5:00p, and Saturday 7:30a-4:00p.

Please note that failure to cancel your appointment at least 24 hours before the scheduled time will result in a \$40 charge to your credit card on file. This helps compensate our barbers for the lost opportunity to serve other clients during that time.

We appreciate your understanding and cooperation. Thank you for choosing Gambuzza's Barbershop, and we look forward to serving you in the future.